

Abstract

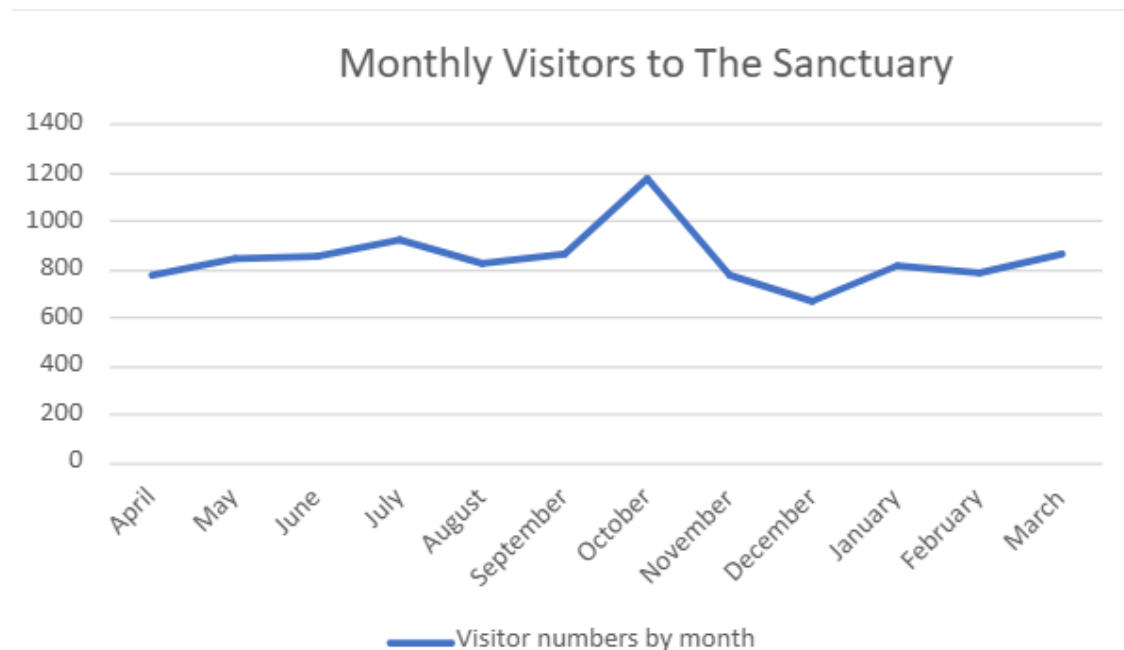
In this document we provide some data relating to three key areas of City of Sanctuary Sheffield; the areas that both lend themselves to data analysis and where data analysis is actually helpful.

This document should be read in conjunction with our annual report.

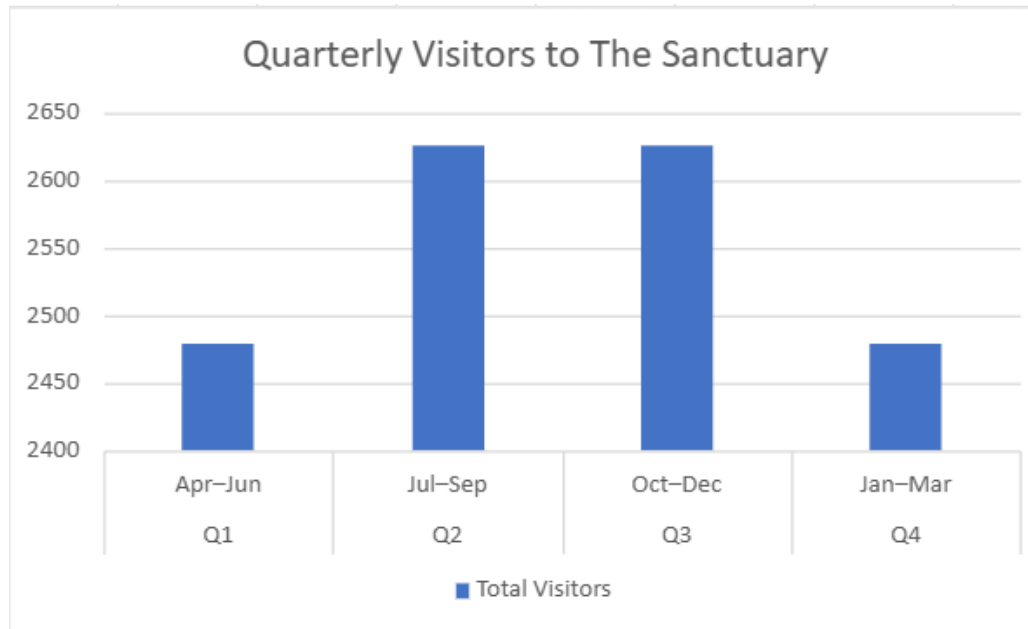
Together, we hope they provide an insight into both the reality and humanity of our work and the scope of that work.

Data – The Sanctuary

Item 1.1: Total Attendance at The Sanctuary between 1st April 2025 to 31st March 2026.



Item 1.2: Number of visitors to The Sanctuary by quarter.

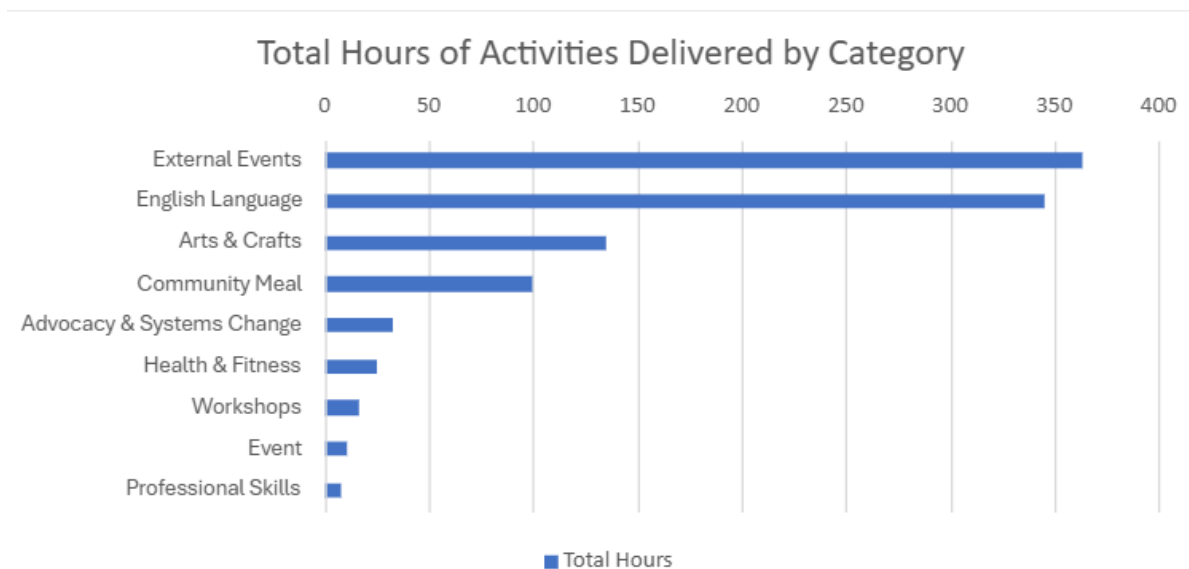


Item 1.3: Breakdown of activities provided at The Sanctuary by frequency and hours provided

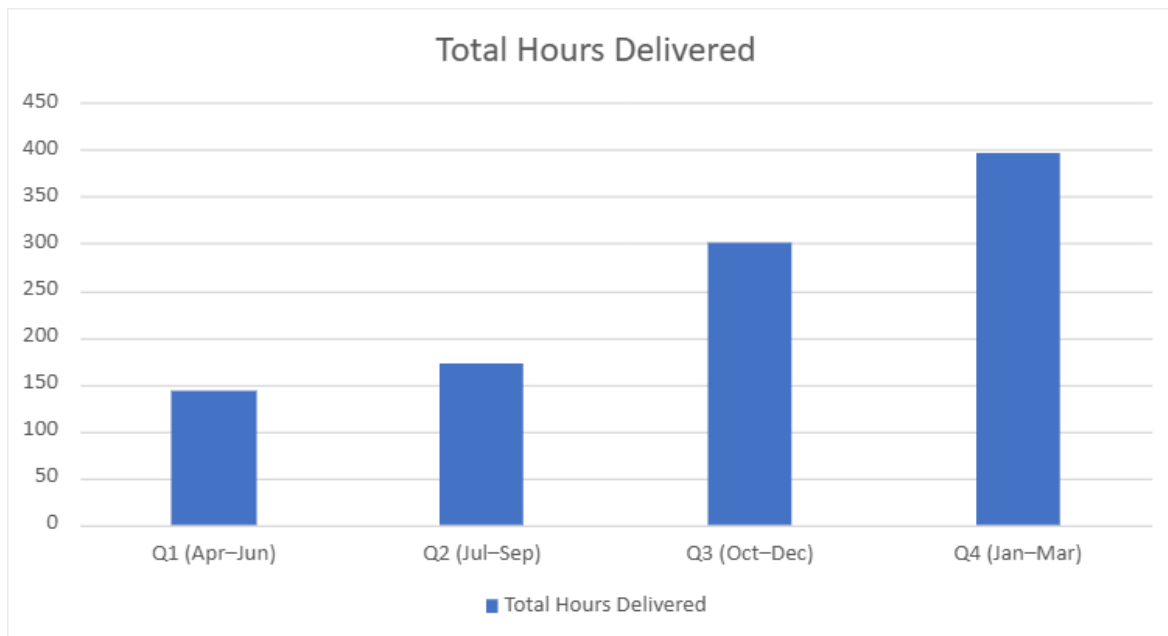
Name of activity	Category	Frequency total (Number of hours)	Frequency 1 st Quarter (Number of hours)	Frequency 2 nd Quarter (Number of hours)	Frequency 3 rd Quarter (Number of hours)	Frequency 4 th Quarter (Number of hours)	Average
OKSC	Community Meal	50 (100)	13 (26)	13 (26)	12 (24)	12 (24)	115
SAVTE Beginners	English Language	92 (160.5)	26 (45.5)	19 (33)	23 (40)	24 (42)	15
SAVTE Intermediate	English Language	12 (18)	---	---	---	12 (18)	8
SAVTE Improvers	English Language	46 (69)	13 (19.5)	9 (13.5)	12 (18)	12 (18)	13
Lift the Ban Monthly Meeting	Advocacy & Systems Change	11 (33)	3 (9)	2 (6)	3 (9)	3 (9)	60
New Beginnings	Professional Skills	5 (7.5)	4 (6)	1 (1.5)	---	---	---
British Red Cross	Workshops	8 (17)	1 (3)	1 (2)	3 (6)	3 (6)	---
Conversation Clubs	English Language	44 (98)	1 (2.5)	12 (30)	13 (32.5)	18 (31)	8

Sewing Group	Arts & Crafts	---	---	2 (4)	12 (24)	13 (26)	18
COSS Arts & Crafts Group	Arts & Crafts	25 (47)	---	1 (2)	13 (23)	11 (22)	8
Zumba	Health & Fitness	25 (25)	---	2 (2)	12 (12)	11 (11)	10
Poems & Songs	Arts & Crafts	23 (34.5)	---	---	10 (15)	13 (19.5)	8
Sanctuary '27	Event	4 (11)	---	---	1 (2)	3 (9)	---
External Events	Various	116 (363)	18 (50.5)	16 (57)	34 (94.5)	48 (161)	---

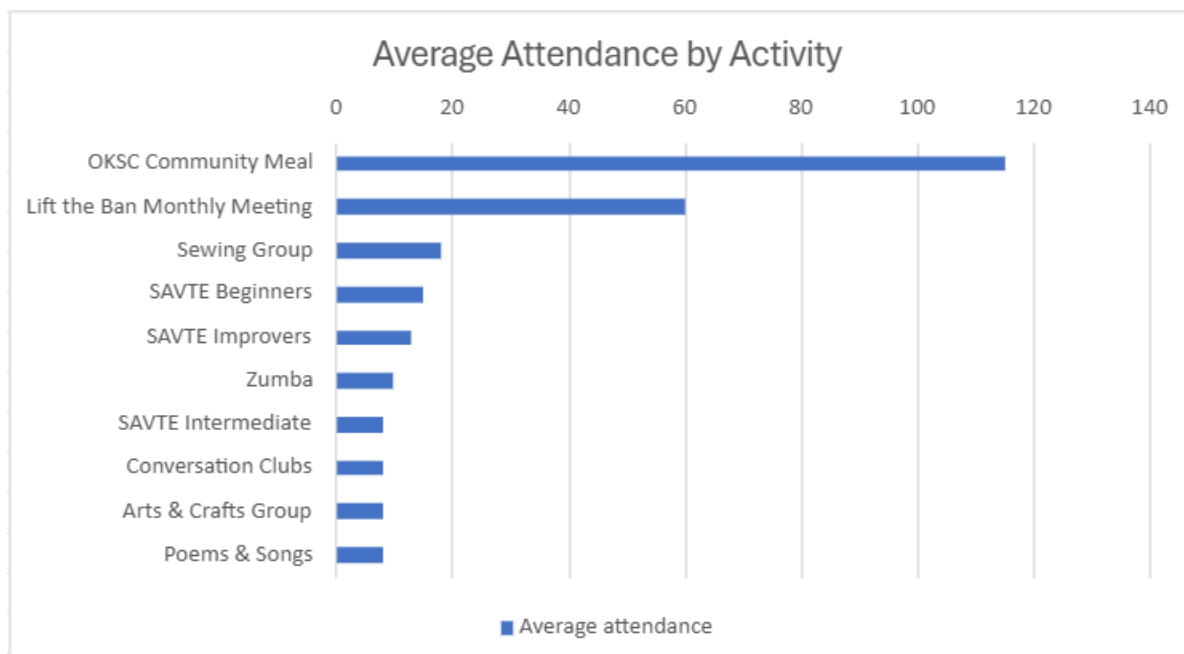
Item 1.5: Total hours of activities delivered by category between 1st April 2025 and 31st March 2026.



Item 1.6: Total hours of activities delivered by quarter. The graph does not reflect all activities at The Sanctuary.



Item 1.7: Average attendance by activity between 1st April 2025 and 31st March 2026. The graph only includes activities where attendance was recorded or estimated.



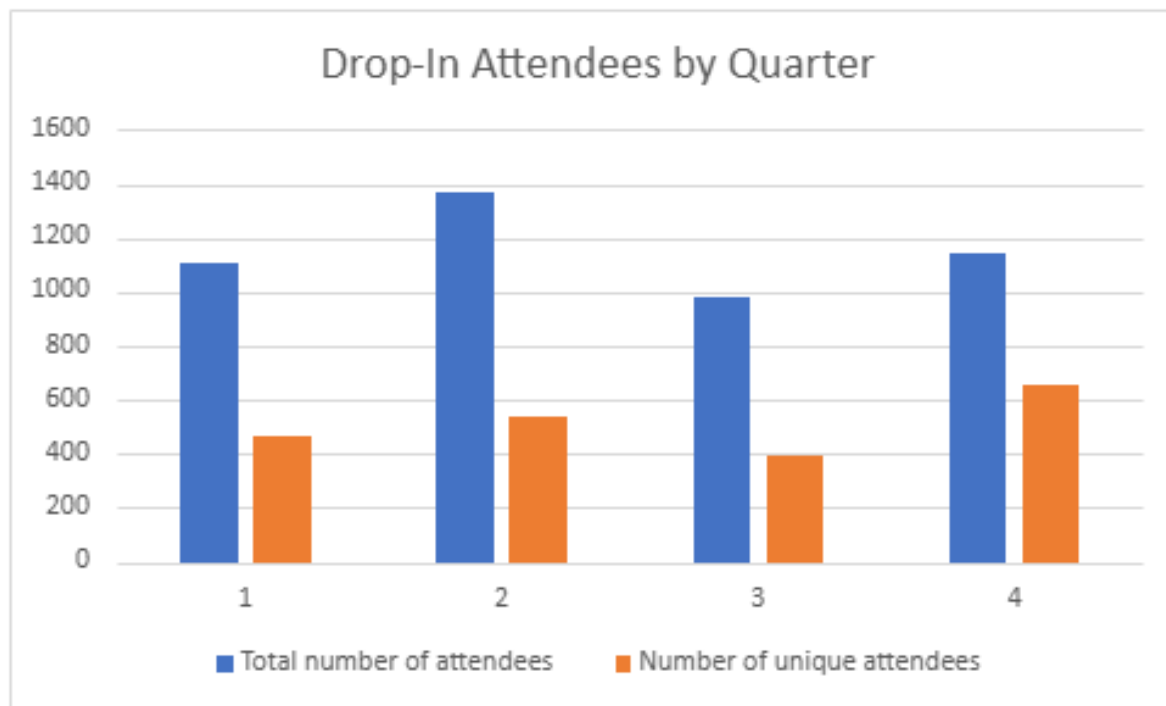
Data – Drop-In

For the year 1st April 2025 to 31st March 2026, the Drop-In at Victoria Hall has continued to be a well-used and valuable resource for people in Sheffield seeking sanctuary.

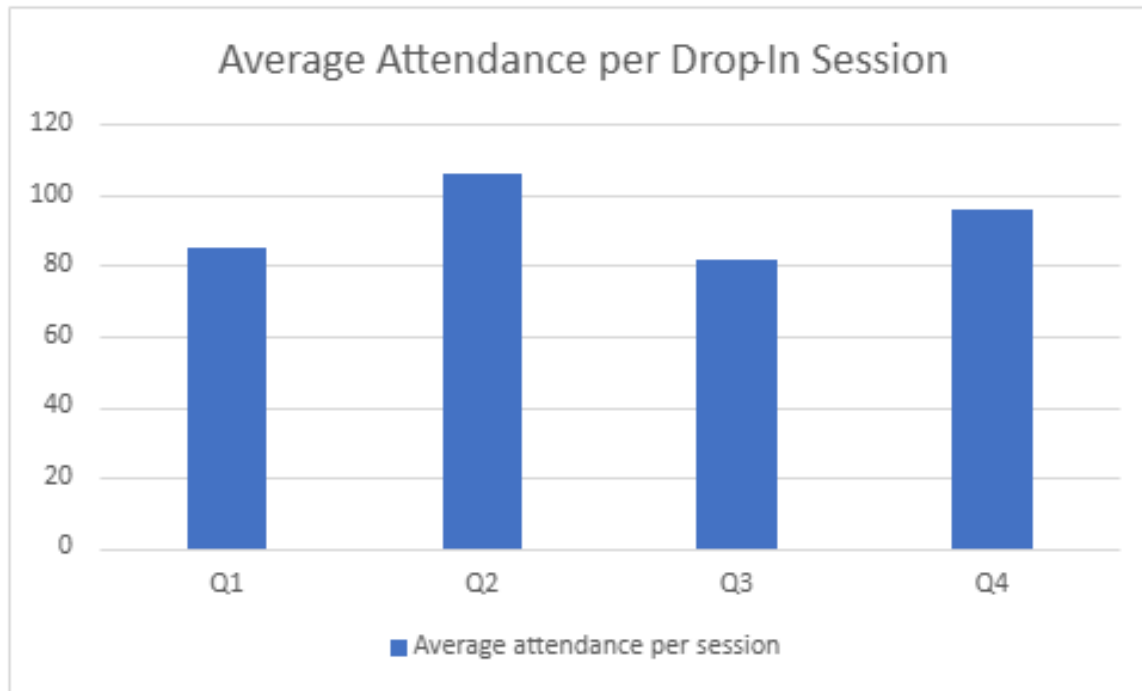
Item 2.1: Demand for the services provided

	Total - 31st March 2025 - 1st April 2026	1st Quarter (31/03/2025 to 30/06/2025)	2nd Quarter (01/07/2025 to 30/09/2025)	3rd Quarter (01/10/2025 to 31/12/2025)	4th Quarter (01/01/2026 to 01/04/2026)
Number of Sessions	50	13	13	12	12
Overall number of attendees		1106	1373	985	1146
Number of unique (individual) attendees	2047	465	536	390	656
Total number of COSS volunteer hours (approx.)	4650	1209	1209	1116	1116
Average Number of partners in attendance at each session	13	14	13	13	14

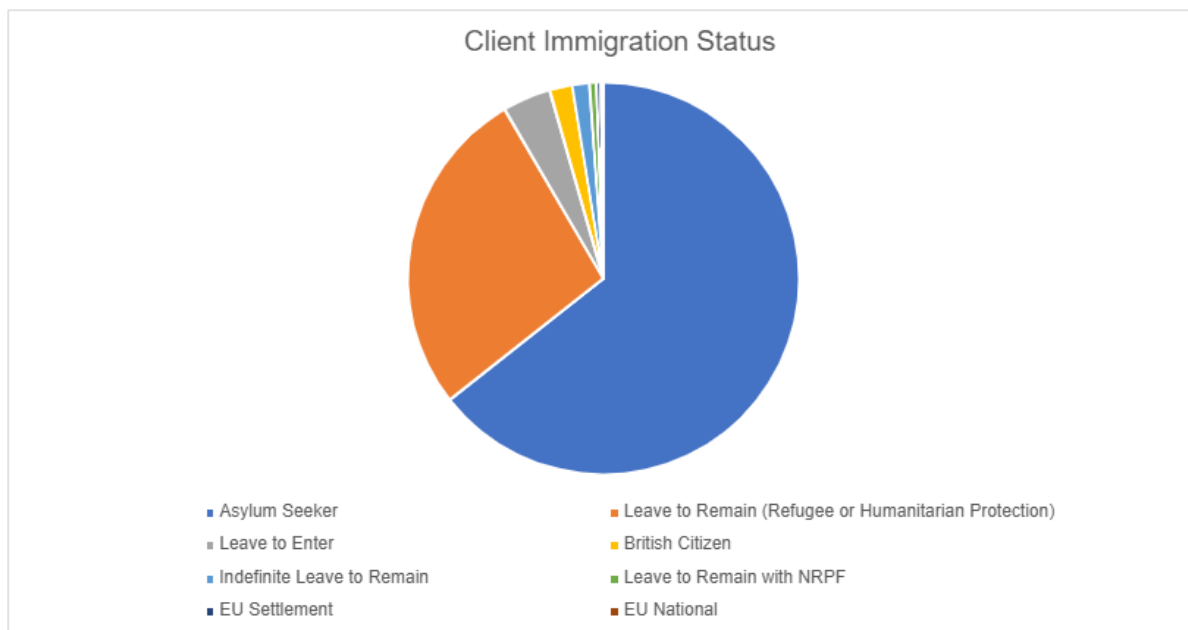
Item 2.1: Total attendances and unique individuals accessing the Drop-In each quarter.



Item 2.2: Average number of attendees at the Drop-In each session.

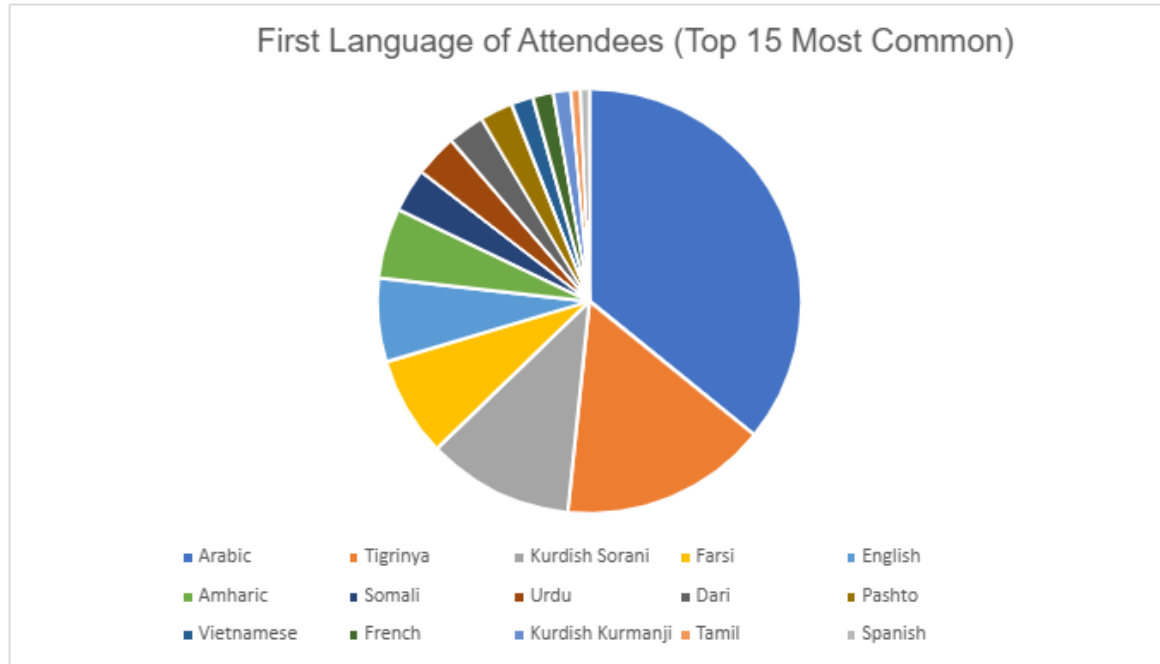


Item 2.3: Immigration status of attendees.



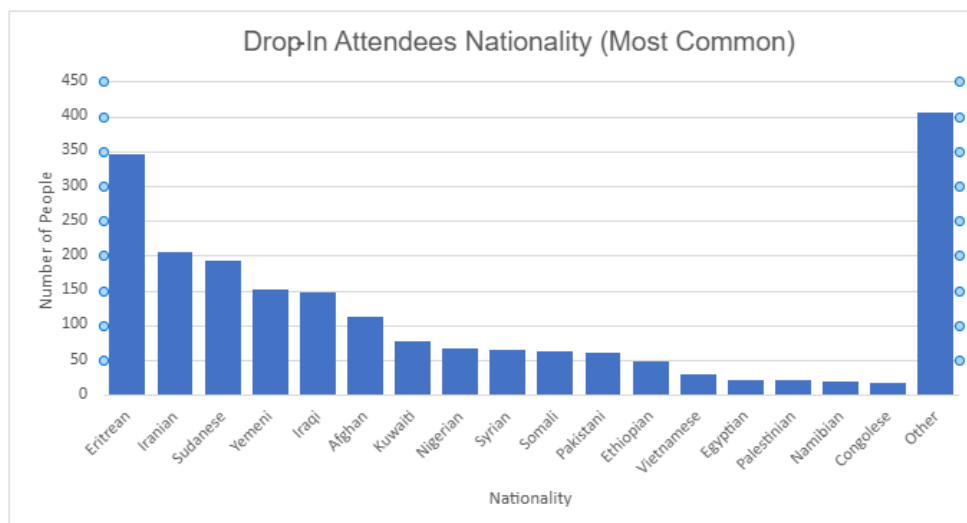
Item 2.3: First language (top 15 most frequent)

Last year there were 74 different first languages represented at the Drop-in. Below are the most represented languages



Item 2.4: Nationality (most frequent)

Last year there were 101 different nationalities represented at the Drop-in. Below are the most represented nationalities.



Data relating to agencies

Each Drop-in session has between 12-15 services in Victoria Hall. Below shows how many people are accessing each service per session and over the course of the year.

Please note that some agencies attend on a weekly (w) monthly (m) or fortnightly (f) basis, and some were participating for only part of the recorded year (p) as indicated in the table below. Please note that these numbers are conservative as people access additional services internally. In addition, some agencies do not record attendance in the same way as they are approached informally, including Rainbow Hub, Sexual Health Sheffield, SAVTE and Likewise or are patient specific such as the TB clinic.

Item 2.5: Drop-In Agencies – Number of attendances

	Total attendance across the year	Average attendance per session
Assist	141 (w)	3
The British Red Cross	257 (f)	10
Citizen's Advice Sheffield	416 (w)	8
Family Hubs	99 (p)	5
Food Bank	706 (f)	28
MP's Office	74 (f)	4
Migrant Help – E Visas	237 (w)	5
New Beginnings Project	91 (w)	2
Parker Rhodes Hickmott	355 (m)	33
South Yorkshire Refugee Law and Justice	330 (f)	15
SPRING Project	471 (w)	10

As well as the external partners present at the Drop-In we have several services provided by COSS volunteers. Below is a table describing the attendance at these voluntary services per session;

Item 2.6: COSS services – Number of attendances

	Total attendance across the year	Average attendance per session
Clothes Bank	479 (f)	20

Information Desk	256 (w)	6
Health and Wellbeing Desk	155 (w)	4
Barber	555 (w)	11

Item 2.6: COSS services – Number of attendances

	Average attendance per session	Total for the year (attendances)
Clothes bank	45	450
Food bank	50	1109
Info desk	7	295
Health and Wellbeing desk	8	115
Barber	20	407

Data – Sheffield Project for Integration and Growth (SPRING)

Below is some data detailing the scope of some of the work that COSS has done in its role in the SPRING partnership over the last financial year.

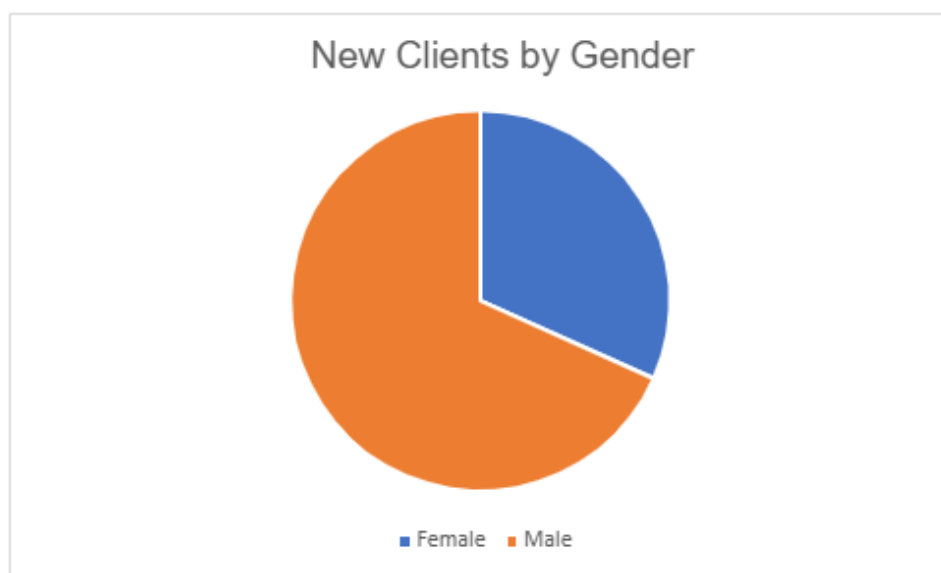
Item 3.1: Number of new refugees accessing SPRING between 1st April 2025 and 31st March 2026

Month	Number
April 2025	62
May 2025	50
June 2025	46
July 2025	68
August 2025	34
September 2025	58
October 2025	60
November 2025	47
December 2025	77
January 2026	56
February 2026	51
March 2026	110
Total:	719



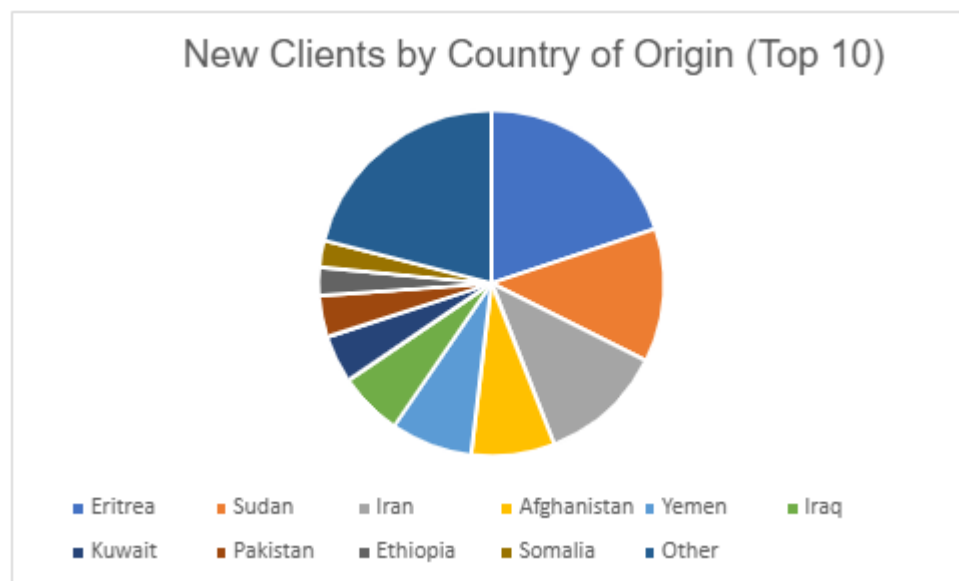
Item 3.2: New clients by gender

New clients by gender		%
Female	228	31.71
Male	491	68.29
Total	719	100



Item 3.3: Country of origin of new clients accessing SPRING for support

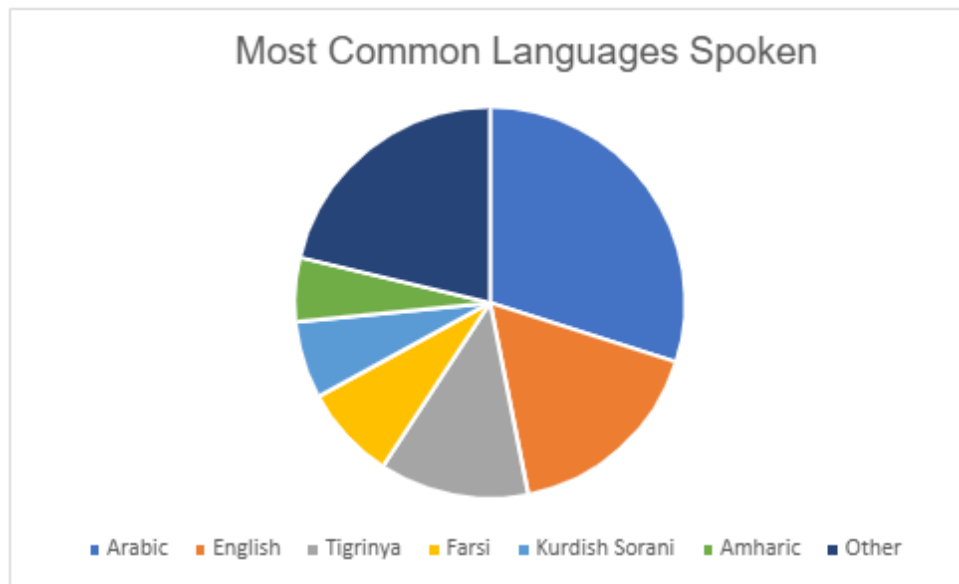
Top 10 New clients by Countries of origin	Amount
Eritrea	143
Sudan	90
Iran	84
Afghanistan	56
Yemen	55
Iraq	43
Kuwait	32
Pakistan	28
Ethiopia	19
Somalia	18
Other	151
Total new clients	719



Item 3.4: Leading languages spoken by refugees accessing SPRING for support

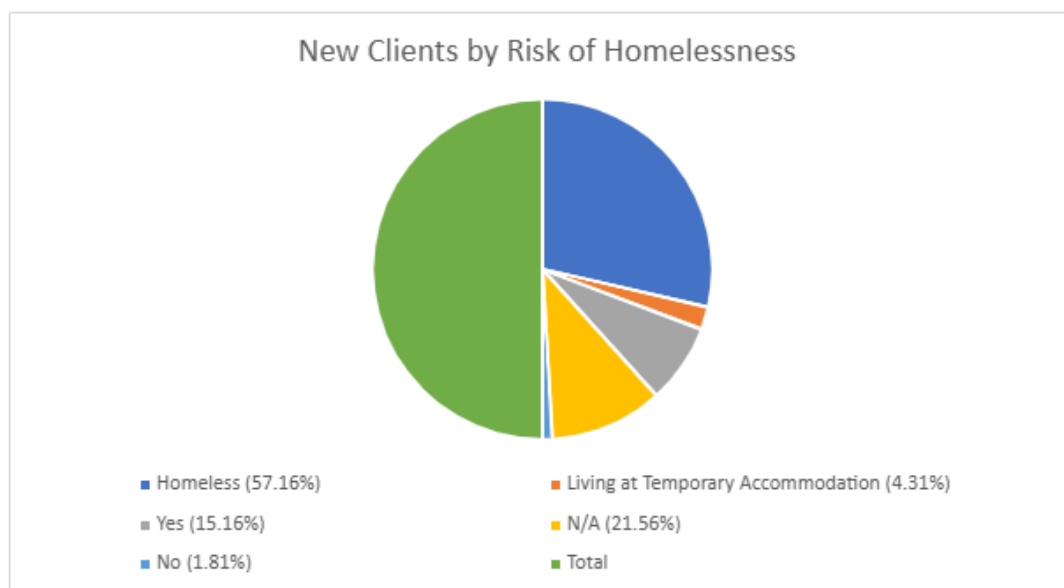
Languages	Number
Arabic	215
English	122
Tigrinya	89
Farsi	56
Kurdish Sorani	46

Amharic	38
Other	153



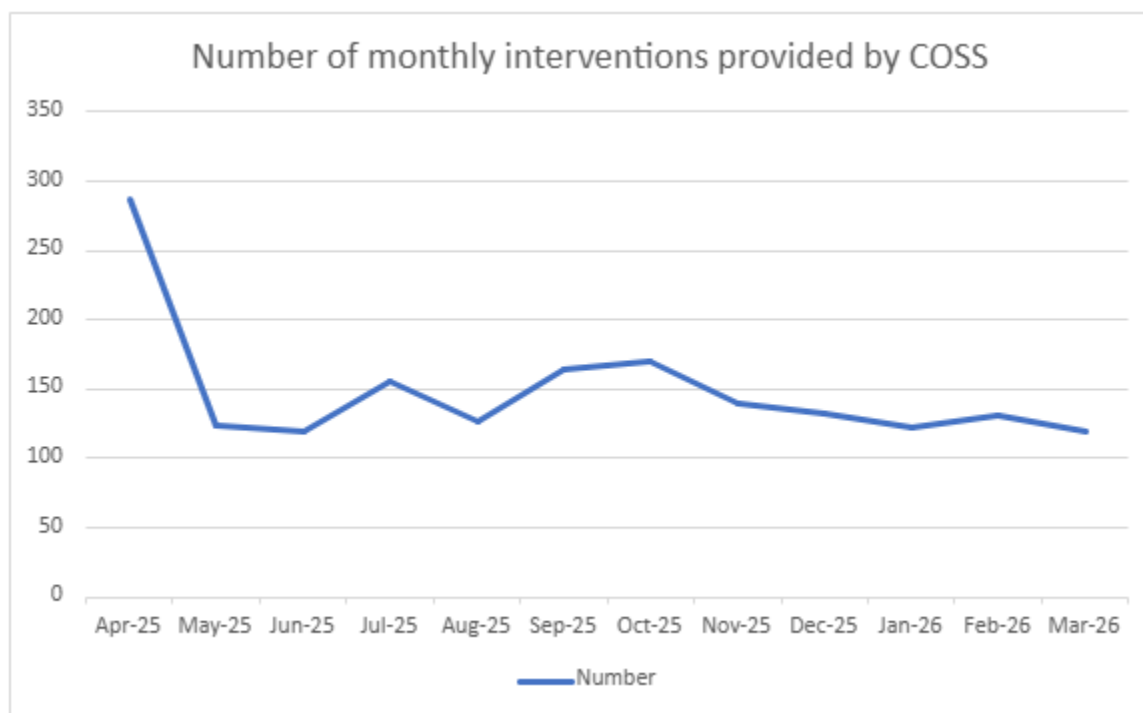
Item 3.5: Refugees at risk of homelessness on assessment

New clients by risk of homelessness	Number
Homeless (57,16%)	411
Living at temporary accommodation (4,31%)	31
Yes (15,16%)	109
n/a (21,56%)	155
No (1,81%)	13
Total:	719

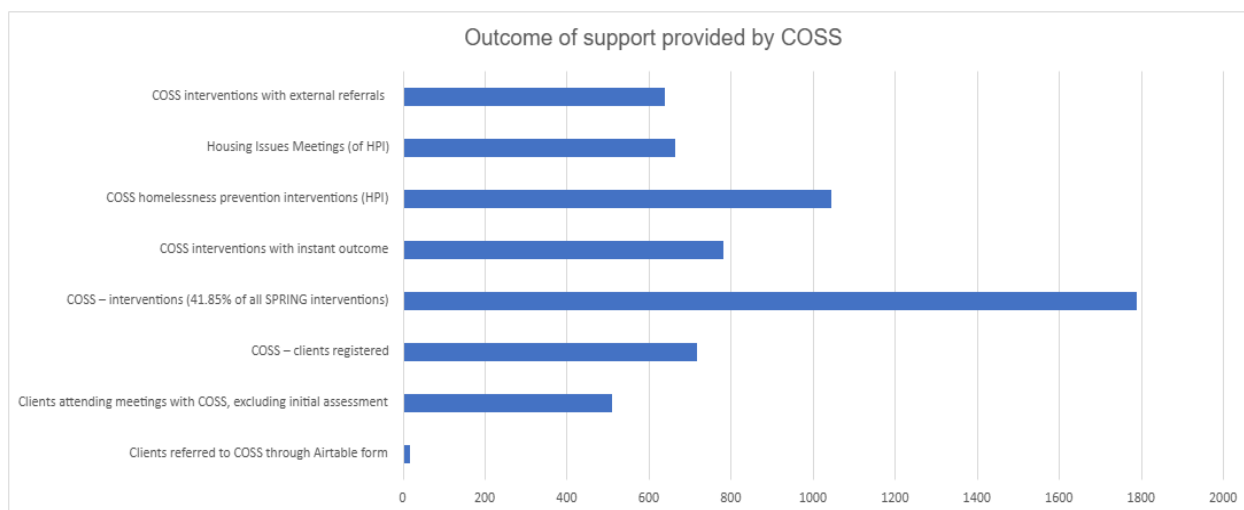


Item 3.6: Number of monthly interventions provided by COSS to new refugees through SPRING (1st April 2025 to 31st March 2026)

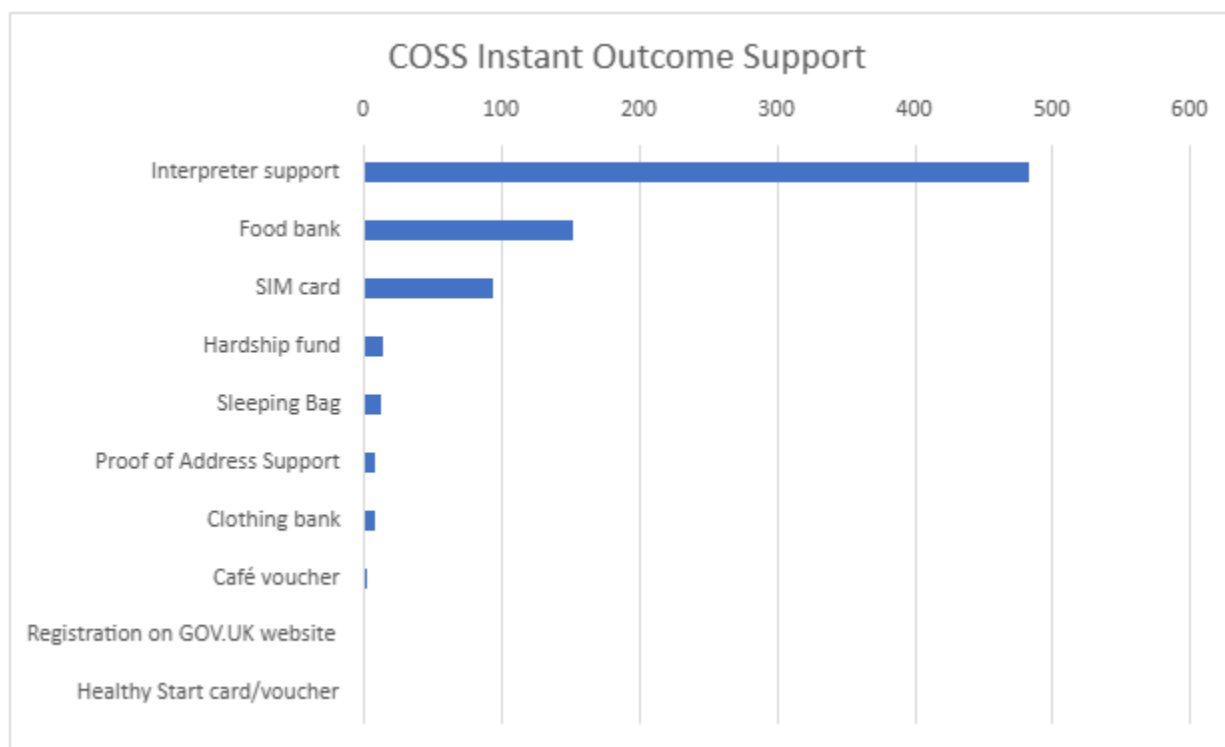
COSS Interventions	Number
April 2025	287
May 2025	123
June 2025	119
July 2025	156
August 2025	126
September 2025	164
October 2025	170
November 2025	139
December 2025	132
January 2026	122
February 2026	131
March 2026	120
Total	1789



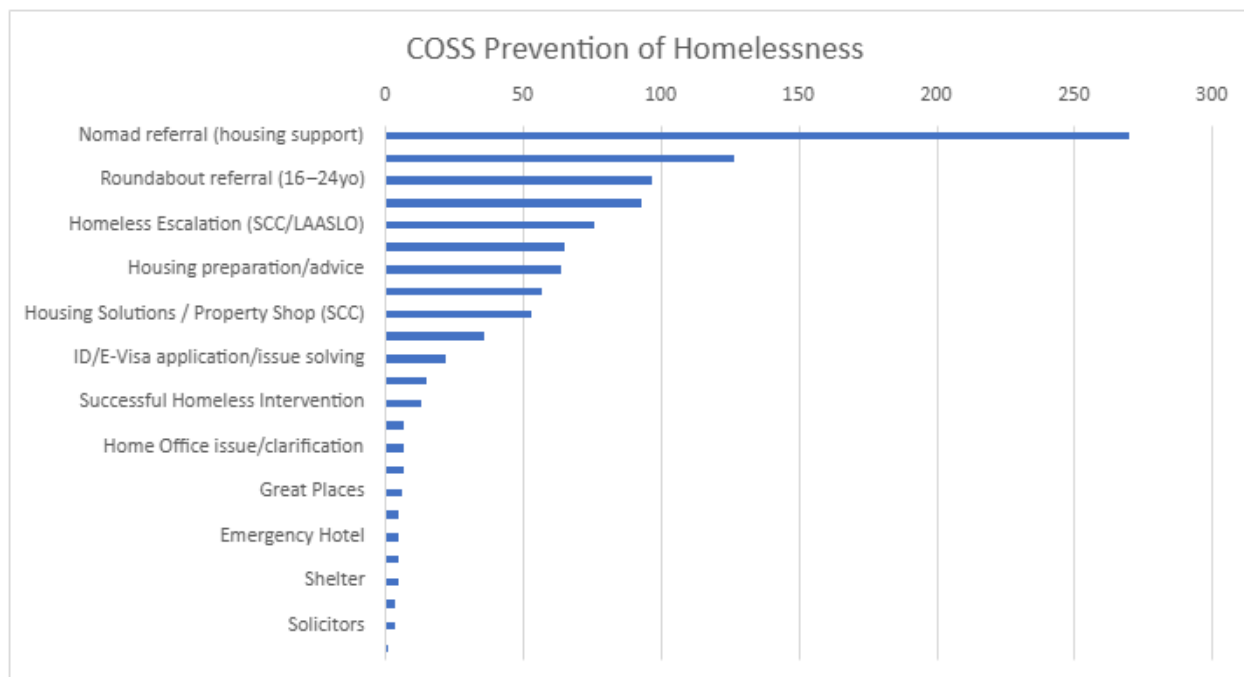
Item 3.7: Outcome of support provided by COSS to refugees through SPRING with instant outcomes



Item 3.8: Outcome of support provided by COSS to refugees through SPRING with instant outcomes



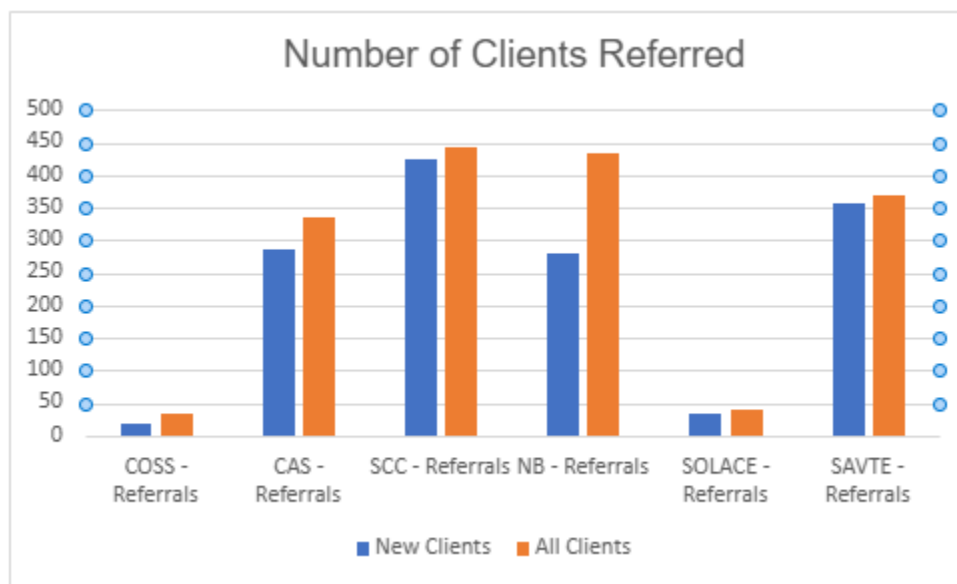
Item 3.9: Homelessness prevention support provided by COSS to new refugees through SPRING



Note – Each item relates to a supported referral and advocacy work related to that referral. In some cases, the referral is quick and easy; in others it takes a lot of staff and volunteer time to ensure new refugees have access to their entitlements.

Item 3.10: External referrals provided by COSS to refugees through SPRING

Number of clients referred	New clients	All clients
COSS - Referrals	17	35
CAS - Referrals	285	335
SCC - Referrals	423	443
NB - Referrals	281	435
SOLACE - Referrals	34	41
SAVTE - Referrals	357	370
Total	1397	1659



Item 3.11: COSS external referrals in 2025/26

